



Job Title: Banquet Server

Reports To: Banquet Manager/Event Coordinator

Location: Northampton Valley Country Club

Pay: \$16-\$18/hour

Job Type: Seasonal

Schedule: Days/Nights/Weekends

Job Summary:

We're looking for enthusiastic and professional Banquet Servers to join our events team! As a banquet server, you'll help create memorable experiences for guests attending weddings, corporate events, golf tournaments, and private parties at our venue. You'll work in a fast-paced, team-oriented environment and play a key role in delivering top-notch hospitality. **Availability to work flexible hours during the week, including evenings and weekends, based on event schedules.**

Key Responsibilities

- **Event Setup:** Assist in setting up banquet halls or event spaces according to the event requirements, including arranging tables, chairs, linens, decorations, and other necessary items.
- **Food and Beverage Service:** Serve food and beverages to guests in a professional and courteous manner. This may include plated meals, buffet service, or passed hors d'oeuvres, depending on the event format.
- **Guest Interaction:** Greet guests upon arrival, guide them to their seats, and address any inquiries or special requests they may have. Maintain a friendly and accommodating demeanor throughout the event.
- **Table Maintenance:** Ensure that tables are properly set with appropriate tableware, condiments, and decorations. Monitor tables throughout the event to promptly clear empty dishes, refill beverages, and attend to any additional needs of guests.
- **Cleanliness and Hygiene:** Maintain cleanliness and sanitation standards in the banquet area, including clearing tables, disposing of waste, and cleaning spills promptly. Adhere to food safety regulations and handle food and beverages with care to prevent contamination.
- **Follow Procedures:** Adhere to established banquet procedures, including service standards, safety protocols, and operational guidelines. Follow instructions from supervisors and managers to ensure the successful execution of events.
- **Professionalism:** Maintain a neat and professional appearance at all times, including wearing the designated uniform and name tag. Demonstrate reliability, punctuality, and a positive attitude while representing the venue.
- **Post-Event Cleanup:** Assist in the breakdown and cleanup of the banquet area after the event concludes, including returning equipment and furniture to storage, disposing of trash, and ensuring the venue is left in good condition for the next event.

Qualifications

- Prior banquet, restaurant, or hospitality experience preferred (but not required)
- Previous experience in food service or hospitality preferred, especially in a banquet or event setting a plus.
- Strong customer service skills with the ability to interact courteously and professionally with guests.
- Excellent communication and interpersonal skills, with the ability to work effectively in a team environment.
- Attention to detail and the ability to multitask in a fast-paced environment.
- Physical stamina and dexterity to lift and carry trays, stand for long periods, and perform repetitive tasks.
- Basic knowledge of food and beverage service techniques, including proper handling and presentation.
- Willingness to work flexible hours, including evenings, weekends, and holidays, based on event schedules.
- Compliance with health and safety regulations, including food handling and alcohol service requirements.

Benefits

- Competitive hourly pay + potential gratuities
- Fun, fast-paced team environment
- Meal discounts / staff meals during events
- Beautiful event space and friendly coworkers
- Opportunities to grow with us

The above statements are intended to describe the general nature and level of work being performed by people assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required for personnel so classified.

Uber accessible. No public transportation.

Apply in person at the Pro Shop or call 215-355-2234 for an electronic employment application.